

DADE COUNTY WATER & SEWER AUTHORITY

METER FAQ

In an effort to upgrade our aging infrastructure, Dade County Water & Sewer Authority is replacing all meters in our system with AMR (Automatic Meter Reading). Our investment in the current AMR system allows for extreme efficiencies in collecting system-wide customer usage data, in reducing meter re-reads and errors and overall in helping to reduce long-term operational costs to its rate-payers via this modern technology. Current meters in our system are beyond their 20-year life span and no longer read accurately.

AMR OPT-OUT FAQ

❖ WILL I BE CHARGED WHEN MY METER IS REPLACED?

- NO, DADE COUNTY WATER AUTHORITY IS UPGRADING ALL METERS THROUGH OUR METER REPLACEMENT PROGRAM WHICH BEGAN IN 2016

❖ WHY IS THERE AN OPTION TO OPT-OUT OF AMR?

- SOME PEOPLE BELIEVE THAT RADIO FREQUENCIES CAUSE ADVERSE HEALTH EFFECTS. THE WORLD HEALTH ORGANIZATION, THE US FOOD AND DRUG ADMINISTRATION, THE FEDERAL COMMUNICATIONS COMMISSION, THE OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION, AND OTHERS, CONCLUDE, AT THIS TIME, THAT RADIO FREQUENCY EMITTING SYSTEMS SIMILAR TO THE AMR SYSTEM DO NOT APPEAR TO ADVERSELY AFFECT HUMAN HEALTH AND POSE EXTREMELY MINIMAL RISKS AS COMPARED TO ALL OTHER RADIO FREQUENCY SOURCES IN TODAY'S MODERN SOCIETY, INCLUDING CELL PHONES, WI-FI SYSTEMS, REMOTE CONTROLS, MICROWAVES, ETC. COMMONLY FOUND IN HOMES AND BUSINESSES.

❖ IF I OPT OUT, CAN I KEEP MY OLD METER?

- NO, METERS ARE THE PROPERTY OF THE DADE COUNTY WATER & SEWER AUTHORITY AND WILL BE REPLACED DURING THE METER REPLACEMENT PROGRAM.

METER VALVE ACCESS

❖ IF I HAVE AN WATER EMERGENCY AT MY HOME, CAN I USE THE CUT OFF VALVE IN THE METER BARREL?

- ALL CUSTOMER ARE ENCOURAGED TO HAVE A PERSONAL SHUT-OFF VALVE. IF YOU FEEL COMFORTABLE AND HAVE THE APPROPRIATE TOOLS, YOU MAY USE THE VALVE IN THE METER. HOWEVER, ANY DAMAGED CAUSED WILL BE BILLED TO THE CUSTOMER.